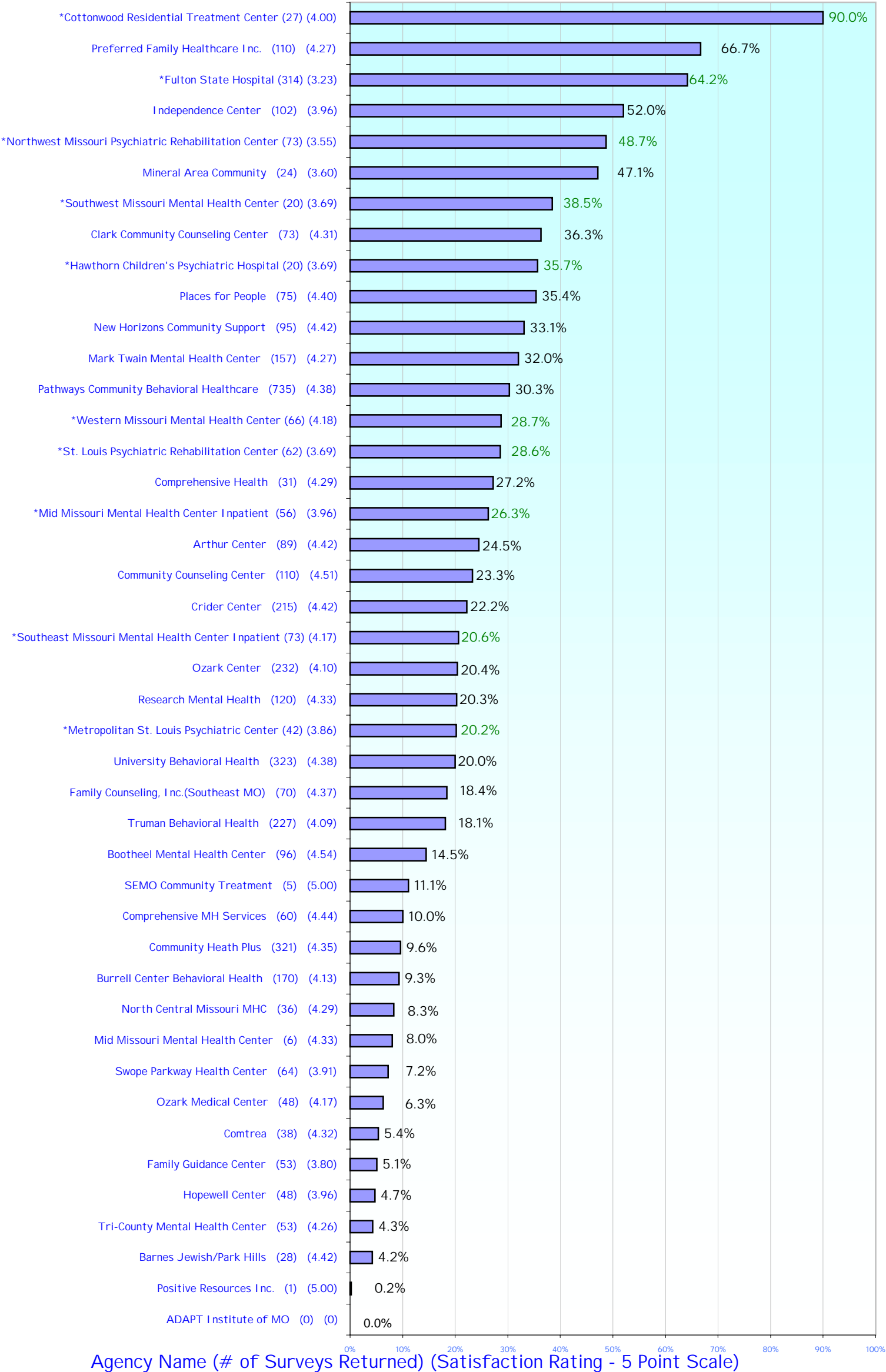


Year 2000 Consumer Satisfaction Survey:

Agency Return Rates: Division of CPS:

Community Services and State Operated Inpatient Facilities*



Agency Name (# of Surveys Returned) (Satisfaction Rating - 5 Point Scale)